

Grievance Redressal / Escalation Matrix

Level	Details of	Contact Person	Address where the physical address location	Contact No.	Email-ID	Working hours when
T1.1	Designation	Name Madhura Nansi		022 (025 1000		complainant can call
Level 1	Head of	Madnura Nansi	One World Center,	022 6925 1000	pmsassist@buglerock.asia	
	Client Servicing		Tower 2, Office No 802, 8th Floor,			Working Hours:
						Monday to Friday
			Senapati Bapat Marg,			Worlday to Friday
			Elphinstone Road West, Mumbai – 400 013,			Timing:
			Maharashtra, India			9.30 am to 6:00 pm
Level 2	Head of	Shyamal Patkar	One World Center,	022 6925 1000	shyamal.p@buglerock.asia	excluding public holidays
	Operation	Silyailiai Fatkai	Tower 2, Office No	022 0923 1000	sityaittai.p@bugierock.asia	excidenting public floridays
	Operation		802, 8th Floor,			
			Senapati Bapat Marg,			
			Elphinstone Road West,			
			Mumbai – 400 013,			
			Maharashtra, India			
Level 3	Compliance	Bharat M Sharda	One World Center,	022 6925 1000	compliance@buglerock.asia	
	Officer	Diarat IVI Silaraa	Tower 2, Office No	022 0725 1000	compitative stagic rock. asia	
	Ciricci		802, 8th Floor,			
			Senapati Bapat Marg,			
			Elphinstone Road West,			
			Mumbai – 400 013,			
			Maharashtra, India			
Level 4	Principal	Rajesh Keswani	One World Center,	022 6925 1000	rajesh.k@buglerock.asia	
	Officer	.,	Tower 2, Office No			
			802, 8th Floor,			
			Senapati Bapat Marg,			
			Elphinstone Road West,			
			Mumbai – 400 013,			
			Maharashtra, India			

As a part of investor awareness and cautioning public at large, BSE Limited is publishing and updating all issued press releases on its website under 'Media coverage and Press releases issued to caution investors' heading. The link to view/refer issued press releases on the Exchange website is given below:

- 1. https://www.bseindia.com/markets/MarketInfo/MediaRelease.aspx
- 2. https://www.bseindia.com/attention_investors.aspx