

### Grievance Redressal / Escalation Matrix of PMS Operations of Buglerock Capital Private Limited

Level	Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Level 1	Head of Client Servicing	Madhura Nansi	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai - 400 013, Maharashtra, India	022 6925 1000	<a href="mailto:pmsassist@buglerock.asia">pmsassist@buglerock.asia</a>	<p><b>Working Hours:</b> Monday to Friday</p> <p><b>Timing:</b> 9.00 am to 6:00 pm excluding public holidays</p>
Level 2	Head of Operation	Shyamal Patkar	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai - 400 013, Maharashtra, India	022 6925 1000	<a href="mailto:shyamal.p@buglerock.asia">shyamal.p@buglerock.asia</a>	
Level 3	Compliance Officer	Bharat M Sharda	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai - 400 013, Maharashtra, India	022 6925 1000	<p><u>Email id 1: -</u> <a href="mailto:bharat.s@buglerock.asia">bharat.s@buglerock.asia</a></p> <p><u>Email id 2: -</u> <a href="mailto:compliance@buglerock.asia">compliance@buglerock.asia</a></p>	
Level 4	Principal Officer	Rajesh Keswani	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai - 400 013, Maharashtra, India	022 6925 1000	<a href="mailto:rajesh.k@buglerock.asia">rajesh.k@buglerock.asia</a>	

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:  
SEBI : <https://scores.sebi.gov.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES portal.

#### Buglerock Capital Private Limited

Reg Office: Prestige Takt, 1st Floor, 23, Kasturba Road Cross, Bangalore - 560001, Karnataka, India

Tel: +91 080 69029000 | CIN: U67120KA2008PTC047749

SEBI Registration No.: INZ000291332 | Member of BSE Limited (CM) and National Stock Exchange of India Limited (CM, F&O)

Portfolio Management Services: INP000005430 | Depository Participant (CDSL): IN-DP-CDSL-764-2024

AMFI registered Mutual Fund Distributor (ARN - 79196)