

Grievance Redressal / Escalation Matrix of PMS Operations of Buglerock Capital Private Limited

Level	Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Level 1	Head of Client Servicing	Madhura Nansi	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai – 400 013, Maharashtra, India	022 6925 1000	pmsassist@buglerock.asia	Working Hours: Monday to Friday Timing: 9.00 am to 6:00 pm excluding public holidays
Level 2	Head of Operation	Shyamal Patkar	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai – 400 013, Maharashtra, India	022 6925 1000	shyamal.p@buglerock.asia	
Level 3	Compliance Officer	Ekta Sheth	Prestige Takt, 23 Kasturba Road Cross, Bangalore 560001	080 6902 9035	Email id 1: - ekta.s@buglerock.asia Email id 2: - compliance@buglerock.asia	
Level 4	Principal Officer	Rajesh Keswani	One World Center, Tower 2, Office No 802, 8th Floor, Senapati Bapat Marg, Elphinstone Road West, Mumbai – 400 013, Maharashtra, India	022 6925 1000	rajesh.k@buglerock.asia	

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with: SEBI : <https://scores.sebi.gov.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES portal.

Buglerock Capital Private Limited

Reg Office: Prestige Takt, 1st Floor, 23, Kasturba Road Cross, Bangalore – 560001, Karnataka, India

Tel: +91 080 69029000 | CIN: U67120KA2008PTC047749

SEBI Registration No.: INZ000291332 | Member of BSE Limited (CM) and National Stock Exchange of India Limited (CM, F&O)

Portfolio Management Services: INP000005430 | Depository Participant (CDSL): IN-DP-CDSL-764-2024

AMFI registered Mutual Fund Distributor (ARN – 79196)